

COVID-19 Alert Level 2 – Guidelines for BOPDHB Community Dental Service

- The Community Dental Service is following Dental Council NZ and Ministry of Health recommendations for practitioners during COVID-19 ALERT LEVEL 2
- During Alert Level 2, the service will be open 8.00am-4.30pm, but the way we operate will be different:
 - We can provide routine, urgent and emergency care for COVID-19 low risk patients and urgent/emergency care for COVID-19 high risk patients.
 - Our priority patient groups have been identified as – emergency and urgent care, those children who are under treatment, most overdue, and year 8 patients leaving the service in December 2020.
 - Parents/caregivers/guardians will be contacted before any appointments are scheduled, to complete a patient health assessment. These questions will be asked again on arrival at the clinic.
 - If a child has a cough, sore throat, shortness of breath, runny nose, loss of smell – with or without fever, their treatment may be postponed.
 - Appointment availability will be heavily reduced, due to the need to reduce overlap and contact of patients and also to allow time for thorough cleaning of the clinics in between patients.
 - Community Dental Service staff will be required to wear approved PPE to protect patients and themselves.
 - Hand sanitizer and tissues will be available at clinic entrances for all visitors
 - Clinic visitor sign in/sign out will be collected daily for contact tracing if required.
 - One support person per patient is permitted.
- **DO NOT ATTEND A CLINIC WITHOUT PRIOR CONTACT OR AN APPOINTMENT.**

Open and Closed Clinic information is found on BOPDHB Website
<https://www.bopdhb.govt.nz/umbraco/umbraco.aspx#content>
and is updated weekly, it is also sent to schools weekly and on Facebook
<https://www.facebook.com/Talkteeth.bopdhb>

- Or call 0800 TALKTEETH 0800 825583 Monday to Friday 8.00am to 4.30pm for all enquiries